

19 February 2024

Ritesh Anand
Researcher
Lincoln University
By email: ritesh_anandnz@yahoo.com

Tēnā koe Ritesh

Official Information Act request

Thank you for your email of Tuesday 23 January 2024, in which you requested information about our ICT roles.

The Social Wellbeing Agency is the advanced data, analytics, and insights agency for the social sector. We provide independent, evidence-based advice on enduring, topical, and important social issues for Aotearoa New Zealand. Our role is to make it easier for the social system to understand, decide on, and do more of what really works, for better lives.

We are a departmental agency hosted by Te Kawa Mataaho Public Service Commission. We receive ICT services from the Ministry of Social Development as part of a shared services agreement and do not employ staff for internal-facing ICT roles. We have one role which provides administrative technical ICT support to staff as a portion of their broader administrative role.

We do, however, employ staff in ICT and digital roles as part of our work to provide decision-makers with data, insights and tools that support better decision making. These staff support the Agency’s data and analytics platform and the provision of data dashboards which are used by staff within the wider public service. A number of these roles are fixed-term as we develop new regional data dashboards.

The table below sets out the staff that we have in the ICT and digital roles as at 31 January 2024, noting they do not provide ICT services internally to our agency. We do not currently employ any contractors, casuals, or consultants.

	Headcount		FTE	
	Established permanent	Established fixed-term (including secondees)	Established Permanent	Established fixed-term (including secondees)
Number of staff at Office for Social Wellbeing Agency in established roles	32	10	31.40	9.60
Staff that are in the ICT, data, digital teams/function in established roles	4	6	4.00	5.50
Staff that are in the ICT, data, digital teams/function in non-established roles (contractors, casuals, consultants,	0	0	0	0

etc.). Please ensure that the numbers below add up to this number.				
Total number of architects	1	0	1.00	0.00
Total number of developers	0	0	0.00	0.00
Total number of ICT staff in management roles	1	0	1.00	0.00
Total number of staff involved with project management	0	0	0.00	0.00
Total number of business analysts	0	1	0.00	1.00
Total number of testers	0	0	0.00	0.00
Total number of information and data subject matter experts	0	2	0.00	1.55
Total number of scrum masters	0	0	0.00	0.00
Total number of product owners (that are with ICT team)	0	1	0.00	0.95
Total number of staff involved with strategy development and implementation, transformation, portfolio management, monitoring, and reporting (exclude staff in management roles from this count)	0	0	0.00	0.00
Total number of other staff who look after system analysis, network, software engineering, information and cyber security, help-desk and technical support, quality assurance, account management, training, finance, stakeholder management, and any other ICT functions	2	2	2.00	2.00

You have also asked for a contact at our agency for ICT matters. Please contact Alistair Mason, Deputy Chief Executive, Strategy and Planning, in the first instance: Alistair.mason@swa.govt.nz.

If you are not satisfied with this response, you have a right to seek an investigation or review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or by calling 0800 802 602.

As part of our commitment to transparency, we proactively release our responses to information requests where possible. This response, with your personal details removed, will be published on our website shortly.

Nāku iti noa, nā



Alistair Mason
Deputy Chief Executive, Strategy and Performance
Social Wellbeing Agency